

When a breach event occurs, time is of the essence. Having a breach response plan in place with access to the third-party resources you need can help you efficiently and cost-effectively respond to and recover from the breach.

As a DUAL policyholder, you will receive complimentary access to the eRiskHub portal, powered by NetDiligence®. eRiskHub provides tools and resources to help you understand your exposures, establish a response plan and minimize the effects of a breach on your organization.

## Key features of the eRiskHub portal

- **Breach response roadmap** – includes suggested steps to take following a network or data breach incident, free consultation with a Breach Counsel and access to a breach response team
- **News center** – cyber risk stories, security and compliance blogs, security news, risk management events and helpful industry links
- **Learning center** – best-practices articles, white papers and webinars from leading technical and legal practitioners
- **Risk manager tools** – assists you in managing your cyber risk including a self-assessment and state breach notification laws
- **eRisk resources** – a directory to quickly find external resources with expertise in pre- and post-breach disciplines



The eRiskHub portal is an effective way to help you combat cyber losses with minimal, controlled and predictable costs.

**For more information about DUAL and  
the eRiskHub, contact us today!**

**<https://eriskhub.com/dual>**

As an adjunct of your policy with DUAL Cyber Insurance, your company now has access to the DUAL **eRiskHub®**, powered by NetDiligence®.

The eRiskHub is a private web-based portal containing information and technical resources that can assist you in the prevention of network, cyber and privacy losses and support you in the timely reporting and recovery of losses if an incident occurs.

The eRiskHub portal is an internet-based service that features news, content and services from leading practitioners in risk management, computer forensics, forensic accounting, crisis communications, legal counsel, and other highly-specialized segments of cyber risk.

Please note the following:

1. The eRiskHub portal is a private site for customers of DUAL Cyber Insurance only. Do not share portal access instructions with anyone outside your organization. You are responsible for maintaining the confidentiality of the **Access Code** provided to you.
2. This portal contains a directory of experienced providers of cyber risk management and breach recovery services. DUAL Cyber Insurance does not endorse these companies or their respective services. Before you engage any of these companies, we urge you to conduct your own due diligence to ensure the companies and their services meet your needs. Unless otherwise indicated or approved, payment for services provided by these companies is your responsibility.
3. Should you experience a data breach event, you may choose to call the Breach Counsel listed in the portal for immediate triage assistance. Your initial consultation of up to one half-hour is free of charge. Please be aware that the Breach Counsel service is provided by a third-party law firm. Therefore, contacting Breach Counsel does not satisfy the claim notification requirements of your policy

To register for the DUAL eRiskHub:

4. Go to <https://eriskhub.com/dual>
5. Complete the **New User Registration** form in the center of the webpage. Create your own username and password. Enter **729164-882** in the **Access Code** field.
6. Once you've completed registration, you can login immediately by entering the username and password you just created in the **Login** box in the top right corner of the screen



NetDiligence® is a leading cyber security and e-risk assessment services company.

For more information, visit <https://netdiligence.com/>.