



# Fine art and collectibles claims

## Claims contact

Catalytic Claims Services  
+1 (800) 208 1806  
claims@catalyticrisk.com

## Reporting your loss

Please include the following information with the loss report

- Policy number
- Name of insureds on the policy
- All phone numbers for the insured and/or their designated representatives
- The date, time, and location of the loss or damage
- Description of the loss or damage
- Location where damaged property can be inspected if it has been moved from the insured location
- A contact name and phone number for the person reporting the claim

### In the event of a loss

- This list is intended to help you understand the claims process
- After a claim has been received, we will provide you with information on the claim including adjuster name, phone number and email address along with the claim number
- A claims adjuster will call to speak with you about the loss and arrange an inspection of the damaged property
- You can help with the claims process by doing the following:

- Take photos of the damage
- Keep an accurate record of any repair or mitigation expenditures
- Be prepared to provide copies of all documents (inventories, receipts, invoices, etc.) to the claims adjuster
- Protect all property from further damage
- Do not discard any item without first speaking with a claims adjuster

If you have any questions, please feel free to contact us at +1 (800) 208 1806 or [claims@catalyticrisk.com](mailto:claims@catalyticrisk.com).

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